

## SAMPLE FORM FOR MAKING A COMPLAINT (COMPLAINT FORM)

Fill in this form and send it to **INTREA - PIKO spol. s r.o.** only in case you want to exercise your right from defective performance and quality warranty in compliance with the Complaints Code.

**Addressee:** INTREA - PIKO spol. s r.o., with registered office at Sasanková 2657/2, Záběhlce, postcode 106 00 Prague 10, e-mail: [service@yedoo.eu](mailto:service@yedoo.eu), delivery address: Radlická 80, postcode 150 00, Prague 5 or **Skladový areál Brunka 64, postcode 396 01, Humpolec**

### Buyer:

Name and surname: |.....|

Address: |.....|

Telephone: |.....|

Email: |.....|

Account number:

|.....|

### Goods subject to complaint:

Specification of the goods: |.....|

Tax document number: |.....|

Order number and date of sale: |.....|

### Description of the defect:

|.....|

### Contents of the package upon submission to the complaint procedure:

|.....|

### Preferred form of settling the complaint:

- a) repair
- b) exchange
- c) discount
- d) withdrawal from the contract

**Date:** |.....|

**Signature:** |.....|